

Customer's Name: _____

Thank you for choosing Texora Furnishing LLC, Dubai, UAE to manufacture and supply your curtains.

Project: _____

Address: _____

Order No.: _____ **Date:** _____

Texora Furnishing LLC guarantees that all Curtains are manufactured to international quality standards and inspected for durability and finishing.

Warranty Coverage

A 1-year standard warranty applies to:

- Manufacturing defects in stitching, lining, and finishing
- Fabric defects such as weaving faults or premature deterioration
- Hardware supplied by Texora (hooks, rings, tracks, etc.)
- Workmanship issues in customization or pleating

Not Covered

This warranty excludes:

- Damage from misuse, improper installation, or alterations
- Fading from prolonged sunlight exposure or moisture
- Normal wear, shrinkage, stains, burns, or accidental damage
- Use in high-traffic commercial spaces unless specified

Care Requirements

To maintain warranty validity:

- Dry clean recommended unless stated otherwise
- Vacuum gently with a soft brush
- Avoid bleach, harsh chemicals, and abrasive cleaning
- Keep away from heat and excessive moisture

Claims

Submit proof of purchase, photos of the issue, and product details. Texora will assess and provide repair or replacement at its discretion.

For Texora Furnishing LLC, Dubai, UAE

Company Seal: _____

Date of Despatch: _____